ALPHA1 GO

Installation and operating instructions



GRUNDFOS

ALPHA1 GO

English (GB)
Installation and operating instructions 4

Original installation and operating instructions

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1. General information



Read this document before you install the product. Installation and operation must comply with local regulations and accepted codes of good practice.

1.1 Hazard statements

The symbols and hazard statements below may appear in Grundfos installation and operating instructions, safety instructions and service instructions.



DANGER
Indicates a hazardous situation which, if not avoided, will result in death or serious personal injury.



WARNING
Indicates a hazardous situation which, if not avoided, could result in death or serious personal injury.



CAUTION
Indicates a hazardous situation which, if not avoided, could result in minor or moderate personal injury.

The hazard statements are structured in the following way:



SIGNAL WORD
Description of the hazard
Consequence of ignoring the warning
- Action to avoid the hazard.

1.2 Notes

The symbols and notes below may appear in Grundfos installation and operating instructions, safety instructions and service instructions.



Observe these instructions for explosion-proof products.



A blue or grey circle with a white graphical symbol indicates that an action must be taken.



A red or grey circle with a diagonal bar, possibly with a black graphical symbol, indicates that an action must not be taken or must be stopped.



If these instructions are not observed, it may result in malfunction or damage to the equipment.



Tips and advice that make the work easier.

1.3 Recommended safety equipment

We recommend the following safety equipment, when handling this product.



Wear safety shoes.



Wear protective gloves.



Wear safety glasses.

2. Product introduction

2.1 Product description

ALPHA1 GO is a high-efficiency circulator pump fitted with an electronically commutated motor and designed for circulating liquids in heating and air conditioning systems.

ALPHA1 GO is equipped with intelligent controls and offers three control modes:

- constant pressure
- proportional pressure
- constant curve.

Each mode has three adjustable speed settings.

Replacement of older integrated and stand-alone circulator pumps, including replicating curves, is made easy by using the Grundfos GO app and operating panel.

The toolless installer plug enables a fast and easy electrical connection.

The automatic self-venting ability and dry-running protection ensure quiet operation and reliability of the pump.

The product features robust startup which reduces the risk of blockages from dirt, magnetite and limescale build-up. In the unlikely case of a blocked pump, the motor continuously attempts to start at the highest possible torque, ensuring startup in tough conditions.

The ceramic shaft and bearings experience minimal wear, resulting in a longer lifespan and a reduced likelihood of noise in the system due to increased bearing clearance from wear.

Fault finding is fast and easy by using the error codes on the pump operating panel.

2.2 Intended use

The pump is designed for circulating liquids in the following:

- **heat production:** boilers, heat pumps and district heating systems.
- **distribution systems:** space heating, for example, radiators, underfloor-heating systems and air-conditioning.

This pump is only for indoor use.

Related information

2.4 Pumped liquids

2.3 Foreseeable misuse

Do not use the pump for flammable, combustible or explosive liquids such as diesel oil, gasoline or similar liquids.

The pump is not a safety component and cannot be used to ensure functional safety in the final appliance.

Do not use the pump in swimming pools or marine areas.

The pump is not suitable for drinking-water applications.

2.4 Pumped liquids

The product is suitable for the following liquids:

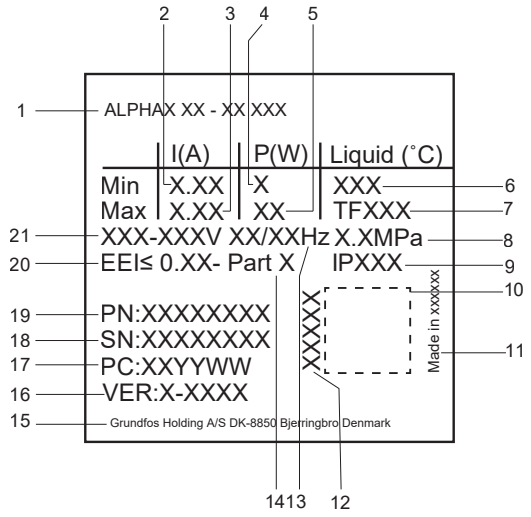
- Clean, thin, non-aggressive and non-explosive liquids, not containing solid particles or fibres.
- In heating systems, the water must meet the requirements of accepted standards on water quality in heating systems, for example the German standard VDI 2035.
- The pH must be between 8.2 and 9.5. The minimum value depends on the water hardness and must not be below 7.4 at 4 °dH (0.712 mmol/l).
- The electrical conductivity at 25 °C must be equal to or larger than 10 µS/cm.
- Mixtures of water with antifreeze media such as glycol or ethanol with a kinematic viscosity lower than 15 mm^2/s (15 cSt).

Related information

2.2 Intended use

2.5 Identification

2.5.1 Nameplate



Nameplate

Pos.	Description
1	Product name
2	Min. current consumption
3	Max. current consumption
4	Min. power consumption
5	Max. power consumption
6	Min. liquid temperature
7	Max. liquid temperature (TF class)
8	Max. operating pressure
9	Enclosure class
10	Data matrix
11	Country of production
12	Combined legal product code
13	Frequency
14	Part of energy efficiency standard
15	Grundfos address
16	Version (model letter + number)
17	Factory code and production code (year and week)
18	Serial number
19	Product number
20	Energy efficiency index (EEI)
21	Rated voltage

Related information

3.1 Inspecting the product

5. Electrical connection

12. Technical data

2.5.2 Type key

Example: ALPHA1 GO 25-40 180 220-240 V

Code	Explanation	Designation
ALPHA1 GO	Grundfos circulator pump	Pump type
25	Nominal diameter (DN) of inlet and outlet ports	Connections
40	Maximum head [dm]	
130	Port-to-port length [mm]	
220-240 V	Voltage	

2.6 Approvals and markings

Any changes or modifications to this equipment not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

CAUTION
Biological hazard
Minor or moderate personal injury
- This product is not approved for drinking water applications.

3. Receiving the product

3.1 Inspecting the product

CAUTION
Crushing of feet
Minor or moderate personal injury
- Wear safety shoes when handling the product.

CAUTION
Sharp element
Minor or moderate personal injury
- Wear protective gloves.

1. Make sure that the delivered product corresponds to the order.
2. Make sure that the voltage and frequency of the product match the voltage and frequency of the installation site.

Related information

2.5.1 Nameplate

3.2 Scope of delivery

The box contains the following items:

- 1 pump
- 1 power plug
- 2 gaskets
- insulating shells [1)]
- 1 quick guide.

1) Some products can be supplied with or without insulating shells.

4. Mechanical installation

WARNING
Electric shock
Death or serious personal injury
- A damaged product must be repaired or replaced by Grundfos or a service workshop authorized by Grundfos.

CAUTION
Crushing of feet
Minor or moderate personal injury
- Wear safety shoes when handling the product.

CAUTION
Sharp element
Minor or moderate personal injury
- Wear protective gloves.

The pump must always be installed with a horizontal motor shaft within ± 5°.

The pump is a non-submersible pump.

4.1 Mounting the pump

Make sure that the pump orientation is correct.

The arrows on the pump housing indicate the flow direction through the pump.

1. Close the inlet and outlet valves.
2. Fit the two gaskets supplied with the pump when you mount the pump in the pipes.
3. Tighten the unions.
4. Make sure to use an allowed control box position.
5. Mount the power plug.

For illustrations of the installation, see the ALPHA1 GO quick guide.

ALPHA1 GO quick guide

Related information

4.2 Changing the pump head position

4.2 Changing the pump head position

CAUTION
Hot surface
Minor or moderate personal injury



- Position the pump so that persons cannot accidentally come into contact with hot surfaces.
- The pump housing may be hot due to the pumped liquid being scalding hot. Close the isolating valves on both sides of the pump and wait for the pump housing to cool down.

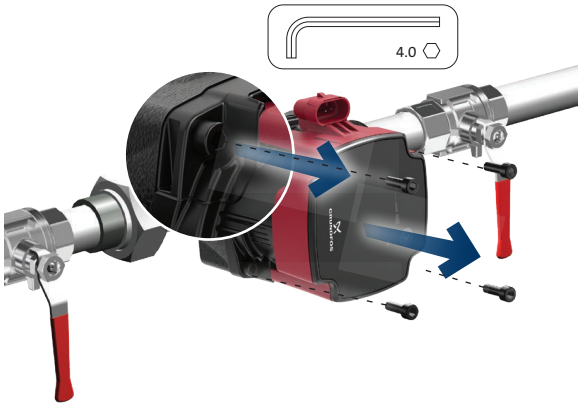
WARNING
Pressurised system
Minor or moderate personal injury



- Before disassembling the pump, drain the system or close the isolating valves on both sides of the pump. The pumped liquid may be under high pressure.

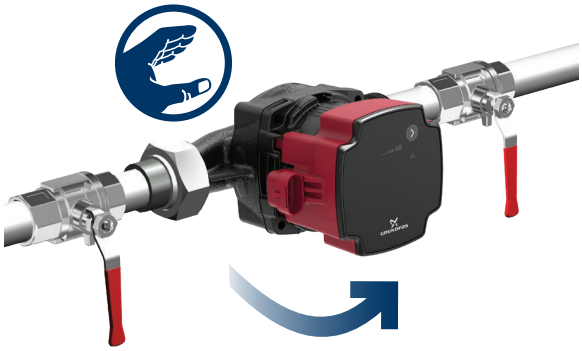
To change the position of the pump head, do as follows:

1. Loosen and remove the four screws.



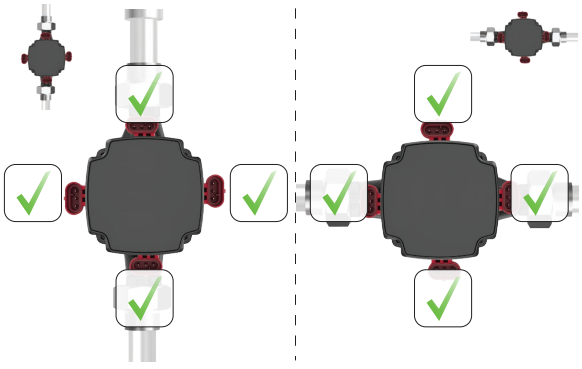
TM087977

2. Turn the pump head to the desired position.



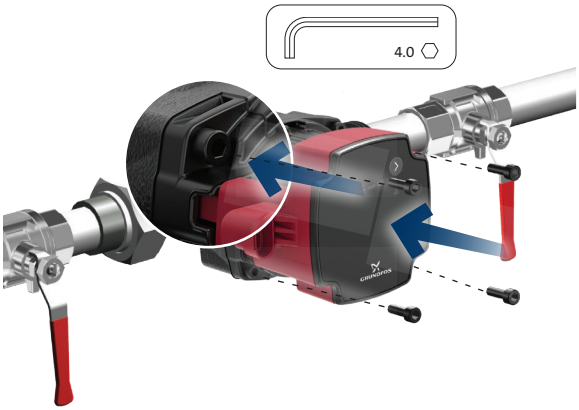
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The control box can be turned in steps of 90°.



TM087894

3. Insert and cross-tighten the screws (torque 5 Nm).



TM087979

Related information

4.1 Mounting the pump

5. Electrical connection

WARNING
Electric shock
Death or serious personal injury

- Switch off the power supply before you start any work on the product. Make sure that the power supply cannot be switched on accidentally.
- Connect the pump to earth.
- In case of an insulation fault, the fault current may be a DC or pulsating DC. Observe national legislation about requirements for and selection of Residual Current Device (RCD) when installing the product.
- All electrical connections must be carried out by a qualified electrician in accordance with local regulations.

- The pump requires no external motor protection.
- Check that the supply voltage and frequency correspond to the values stated on the nameplate.

Related information

2.5.1 Nameplate

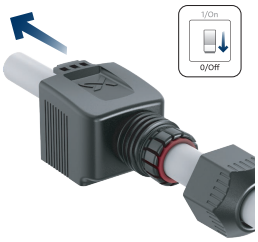
5.1 Assembling the power plug

1. Unscrew the cable gland.



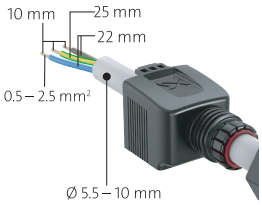
TM087997

2. Insert the power cable into the cable gland and cover.



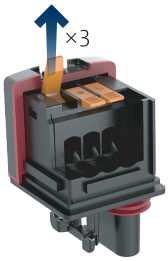
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3. Strip the wires according to the measurements below.



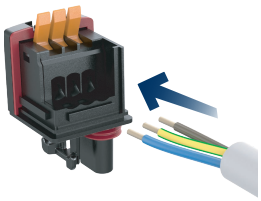
TM087995

4. Open the wire locks.



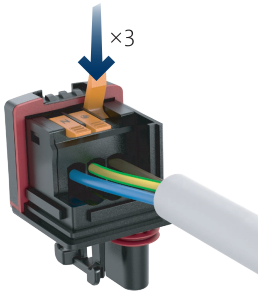
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5. Insert the wires according to the colour code. Blue: neutral (N), black or brown: phase (L), yellow/green: earth.



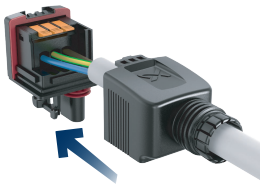
TM087993

6. Close the wire locks.



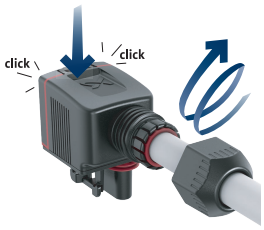
TM087992

7. Slide the cover in.



TM087991

8. Click the cover in place and tighten the cable gland.



TM087990

Related information

5.1.1 Rotating the power plug 90°

5.1.1 Rotating the power plug 90°

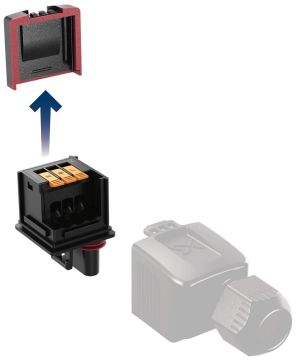
Before assembling the power plug, the following preparations must be completed:

1. Remove the cover.



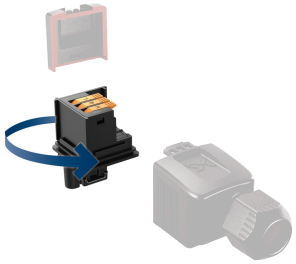
TM089766

2. Lift the back plate of the plug.



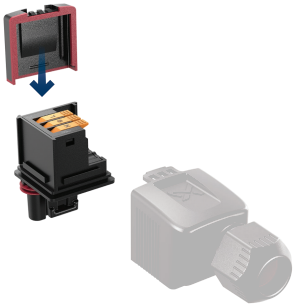
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3. Turn the plug 90° left.



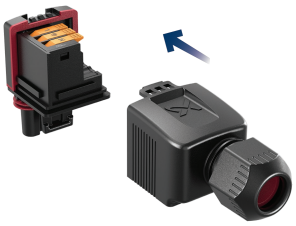
TM089768

4. Place the back plate in the 90° position.



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5. Slide the cover back on.

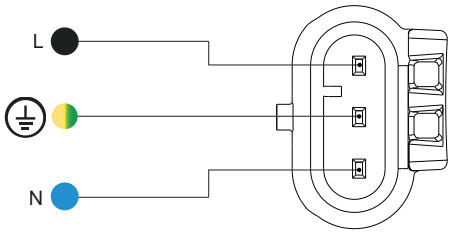


TM089770

Related information

5.1 Assembling the power plug

5.2 Wiring diagram



TM089308

Power plug

Pos.	Description	Wire colour
L	Phase	Black or brown
⏚	Earth	Yellow/green
N	Neutral	Blue

5.3 Control box connections

All control boxes have one power inlet on the side.

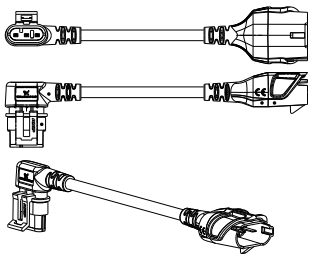


TM089772

Pos.	Description
A	Power inlet (superseal)

5.4 Accessories

Power cable adapters

	Description	Length [mm]	Product number
	Superseal Molex cable adapter, overmoulded, with rubber cap	150	99165311
	Superseal Volex cable adapter, overmoulded, with rubber cap	150	99165312
	Superseal to ALPHA plug	145	93296229

6. Starting up the product

1. Fill the system with liquid and vent it.
2. Make sure the required minimum inlet pressure is available at the pump inlet.
3. Switch on the power supply.

You can change the settings on the operating panel.

Related information

6.1 Venting the product
7.1 Operating panel

6.1 Venting the product

Small air pockets trapped inside the pump may cause noise when starting up the pump. However, because the pump is self-venting through the system, the noise ceases over a period of time. We recommend venting the pump in new installations or when the pipes have been emptied and refilled with water.

1. Set the control mode to constant curve, setting III.
2. Let the pump run for 10 minutes.

The pump must not run dry.
You cannot vent the system through the pump.

Related information

6. Starting up the product
7.1 Operating panel

6.2 Dry-running protection

The dry-running protection protects the pump against dry running during normal operation.

Normal operation

If dry running is detected during normal operation, the pump retries several times. If dry running continues, the pump stops, the warning and alarm symbol on the display is flashing red and the error code E4 is displayed on the operating panel

The pump can be restarted by pressing the **Selection** button on the pump. The pump repeats the dry-running detection every 25 hours to verify that the pump is not running dry. Note: The pump can sustain 25 hours of dry-running operation.

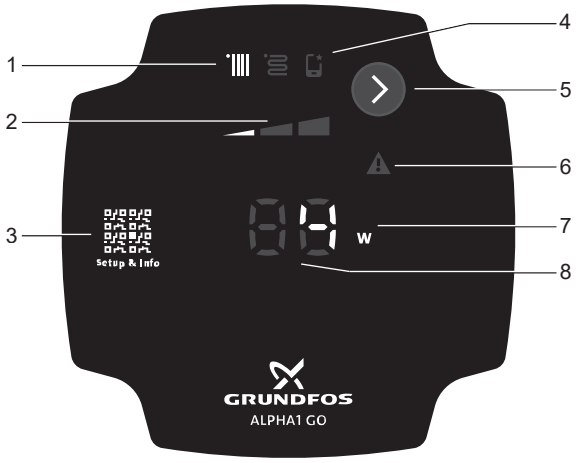
6.3 Robust start

The non-magnetic shaft and bearings reduce the risk of blockages from dirt or magnetite, while the bearing system helps prevent limescale build-up. In the unlikely case of a blocked pump, the motor continuously attempts to start at the highest possible torque, ensuring startup in tough conditions.

7. Control functions

7.1 Operating panel

LEDs and buttons on the pump display.



ALPHA1 GO

Pos.	Description
1	Control mode The LED shows the operating mode of the product.
2	Settings for the selected control mode Use the **Selection** button to toggle between I, II and III.
3	QR code The QR code links to information about the pump and how to set it.
4	If lit, the pump is running in advanced mode.
5	Selection button Use this button to select control mode and settings.
6	Warning and alarm A warning is indicated with yellow, and the pump continues operation. An alarm is indicated with red, and the pump stops.
7	Unit The LED shows the unit used for the number to the left. W = watt.
8	The LED indicates: • power consumption [W] • error code • pump replacement number

Related information

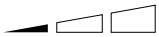
6. Starting up the product
6.1 Venting the product
7.1.1 Overview of LEDs
8. Control modes
9. Setting of the product

7.1.1 Overview of LEDs

The LEDs indicate the control mode, setting and operating status.

Factory setting

The pump is factory set to proportional pressure, setting II.

Active light fields	Description
	Advanced mode This mode makes it possible to replicate an UPS pump performance curve. When this function is active, the icon is lit and the control modes on the operating panel are switched off.
	Proportional-pressure mode
	Constant-pressure mode
	Setting I
	Setting II
	Setting III

When the symbols for the constant-pressure and proportional-pressure modes are off, the pump is running in constant-curve mode.

Related information

7.1 Operating panel

8.4 Replacement of a UPS pump

7.1.2 Power saving

In order to lower the energy consumption and heat generation, the operating panel goes into power saving mode after 15 minutes of inactivity. The power saving mode switches off the LEDs in the middle including the dot and the units.

- To reactivate the pump from the power saving mode, press the **Selection** button.
- If a warning or an alarm is present during power saving mode, only the yellow or red LED will be lit. Press the **Selection** button to see the error code.

8. Control modes

ALPHA1 GO can be set to the following control modes:

- constant curve
- proportional pressure
- constant pressure
- replacement mode.

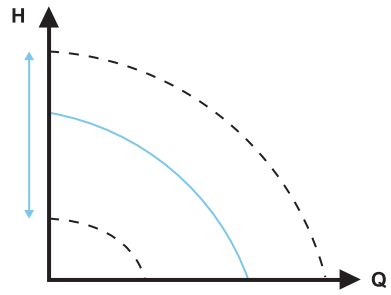
All control modes, including replacement mode, can be set to pump setting I, II, III and can only be set on the operating panel.

Related information

7.1 Operating panel

8.1 Constant curve

In the constant-curve mode, the pump runs at a constant curve, which means that it runs at constant speed or power. The pump performance follows the selected constant curve. This control mode is especially suitable in applications where the characteristics of the heating system are steady, and the emitters require a constant flow. The selection of the constant-curve setting depends on the characteristics of the heating system and the actual required flow and heat demand.

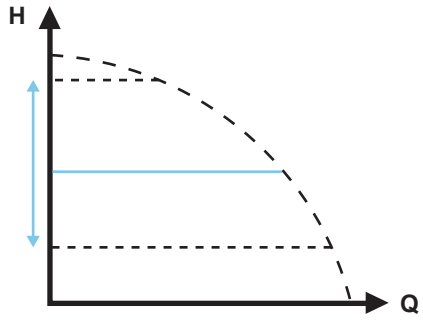


Constant curve

8.2 Constant pressure

In the constant-pressure mode, the pump runs at constant pressure, which means the head (pressure difference) is kept constant, regardless of the heat demand (actual number of open zones). The pump performance follows the selected constant-pressure curve.

This control mode is especially suitable for underfloor heating and applications where the pump is used to supply a common manifold for multiple zones . The head across each zone will remain constant, independent of how many zones request heat. Thus a constant flow in each zone will be maintained, independent of other zones. The selection of the constant-pressure setting depends on the characteristics of the zones in the heating system and the actual heat demand.

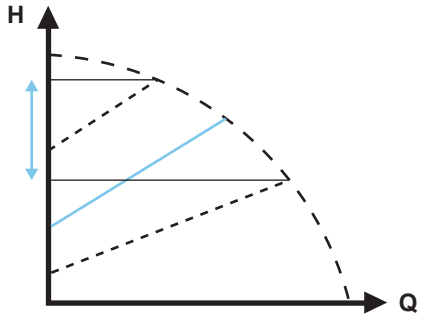


Constant pressure

8.3 Proportional pressure

In the proportional-pressure mode, the pump runs at proportional pressure, which means the head (pressure) is reduced at falling heat demand and increased at rising heat demand. The pump performance follows the selected proportional-pressure curve. This control mode is especially suitable for applications where the heat emitters are equipped with a TRV (thermostatic radiator valve) which controls the flow depending on the room temperature. At increased flow, the losses in the distribution system (pipes and fittings) increase, hence the pumps increase the pressure to compensate and vice versa, hereby maintaining an almost constant differential pressure across the thermostatic radiator valve.

The proportional-pressure mode setpoint depends on the heating system's characteristics and the actual heat demand.



Proportional-pressure settings

8.4 Replacement of a UPS pump

The product can be used to replace most existing integrated UPS circulator pumps. This means that when you replace an existing integrated pump, the new pump replicates the performance and configuration of the existing pump.

In the Grundfos GO app (via the **GO Replace** tool) or online via *https://grundfos.to/replace*, you can check the compatibility of the pump. During the replacement process, Grundfos GO guides you through the replacement process and helps setting up the new circulator pump to match the existing circulator pump.

Related information

7.1.1 Overview of LEDs

8.4.1 Replacing a UPS pump

8.4.1 Replacing a UPS pump

To start the replacement of a UPS pump, follow the steps below:

1. Open Grundfos GO.
   - The QR code on the front of the ALPHA1 GO circulator pump leads you to **GO Replace** in Grundfos GO.
   - If the app is not installed, the QR code leads you to a download site guiding you to install the app on your device.
2. Go to **GO Replace**.
   GO Replace can be found in the **Products** tab or in the **Overview** tab after it has been added to **Your tools**.
3. To identify the product being replaced, scan the nameplate or enter the 8-digit product number that can be found after “PN:” on the nameplate.
4. Follow the instructions in Grundfos GO.

To reset the pump to default settings, follow the steps below:

1. Hold the **Selection** button for 10 seconds until the digits are flashing.
2. Set the digits to "0" and wait 10 seconds.
   The pump reverts to the factory settings, and you can toggle between the different control modes again.

Related information

8.4 Replacement of a UPS pump

9. Setting of the product

The operating panel can be used for the following:

- Selecting proportional pressure (radiator system), constant pressure (underfloor heating system) or constant curve (speed).
- Selecting pump setting (I, II, III) for the three control modes available on the operating panel.
- Selecting the pump advanced mode to enable the pump to replicate a UPS pump performance.

Related information

7.1 Operating panel

10. Service

WARNING
Electric shock
Death or serious personal injury



- All electrical connections must be carried out by a qualified electrician in accordance with local regulations.
- Switch off the power supply before you start any work on the product. Make sure that the power supply cannot be switched on accidentally.
- A damaged product must be repaired or replaced by Grundfos or a service workshop authorized by Grundfos.
- Connect the pump to earth.

WARNING
Pressurised system
Minor or moderate personal injury



- Before disassembling the pump, drain the system or close the isolating valves on both sides of the pump. Slowly loosen the screws and unpressurize the system. The pumped liquid may be scalding hot and under high pressure.

WARNING
Hot surface
Minor or moderate personal injury



- The pump housing may be hot due to the pumped liquid being scalding hot. Close the isolating valves on both sides of the pump and wait for the pump housing to cool down.



Wear safety shoes.



Wear protective gloves.



Wear safety glasses.

10.1 Dismantling the product

Follow the steps below to dismantle the product:

1. Switch off the power supply.
2. Close the inlet and outlet valves.
3. Pull out the power plug.
4. Loosen the unions.
5. Remove the pump from the system.

11. Fault finding

WARNING
Electric shock
Death or serious personal injury



- Switch off the power supply before you start any work on the product. Make sure that the power supply cannot be switched on accidentally.
- A damaged product must be repaired or replaced by Grundfos or a service workshop authorized by Grundfos.

WARNING
Hot surface
Minor or moderate personal injury



- The pump housing may be hot due to the pumped liquid being scalding hot. Close the isolating valves on both sides of the pump and wait for the pump housing to cool down.

CAUTION
Pressurised system
Minor or moderate personal injury



- Before disassembling the pump, drain the system or close the isolating valves on both sides of the pump. The pumped liquid may be scalding hot and under high pressure.

11.1 Faults indicated on the pump

Faults preventing the pump from operating properly are indicated on the operating panel with the warning and alarm symbol turning either yellow or red.

A warning is indicated when the warning and alarm symbol is turning yellow. The pump is still running, but it does not perform as expected, and action is required in case of insufficient heating or discomfort. The operating panel alternates between showing either the error code or the control mode and setpoint.

An alarm is indicated when the warning and alarm symbol is turning red and the pump stops. In case of an alarm, all modes, speed and unit LEDs are switched off. Action is required.

If an alarm or warning is present, an error code will be displayed in the unit LED display.

LED	Description
	Warning indication
	Alarm indication

11.1.1 Overview of alarm and warning codes

Fault table

Symbol	Code on operating panel	Fault
	E1	Blocked motor
	E2	Undervoltage
	E3	Forced pumping
		Overvoltage
		Internal fault
		Internal fault
		Internal fault
	E4	Dry running
	E3	Impellers forced forward

11.2 Resetting alarms and warnings manually

If an alarm or warning is indicated on the display, and the fault has been corrected, press the **Selection** button to reset the alarm or warning.

However, if the fault causing the alarm or warning has not been removed, the alarm or warning will appear again.

11.3 Noise in the system

Cause	Remedy
The flow is too high.	• Lower the flow.
There is air in the system.	1. Note in which operating mode the pump is running. 2. Change the setting to constant curve setting III on the operating panel of the pump. 3. Wait 15 minutes while the pump is venting the system. 4. Set the pump back to the previous setting, noted in step 1.

11.4 Code 57 (Dry running)

The warning and alarm symbol flashes red, the display shows error code **E4** and the pump stops.

Cause	Remedy
Water is missing in the system or the system pressure is too low.	• Fill the system with the correct amount of liquid. • Prime and vent the pump before a new startup.

11.5 Code 51 (Blocked pump)

The warning and alarm symbol flashes red, the display shows error code **E1** and the pump stops.

Cause	Remedy
The pump is blocked.	Only a qualified specialist must perform such work. 1. Isolate the pump. 2. Remove the pump head. 3. Remove the deposits.

11.6 Code 40 (Undervoltage)

The warning and alarm symbol flashes red, the display shows error code **E2** and the pump stops.

Cause	Remedy
The supply voltage to the pump is too low.	• Make sure that the power supply is within the specified range.

11.7 Code 4 (Overvoltage)

The warning and alarm symbol flashes red, the display shows error code **E3** and the pump stops.

Cause	Remedy
The supply voltage to the pump is too high.	• Make sure that the power supply is within the specified range.

11.8 Code 72 (Internal fault)

The warning and alarm symbol flashes red, the display shows error code **E3** and the pump stops.

Cause	Remedy
Internal fault.	• Replace the pump or contact Grundfos.

11.9 Code 76 (Internal fault)

The warning and alarm symbol flashes red, the display shows error code **E3** and the pump stops.

Cause	Remedy
Internal fault.	• Replace the pump or contact Grundfos.

11.10 Code 85 (Internal fault)

The warning and alarm symbol flashes red, the display shows error code **E3** and the pump stops.

Cause	Remedy
Internal fault.	• Replace the pump or contact Grundfos.

11.11 Code 43 (Forced pumping)

The warning and alarm symbol is permanently yellow, the display shows error code **E3** and the pump is running.

Cause	Remedy
Other pumps or sources create a flow through the pump.	• Check the system for correct position of the non-return valves. • Check the system for defective non-return valves, and replace the valves if necessary.

12. Technical data

Supply voltage	1 × 220-240 V, ± 6%, 50/60 Hz
Minimum supply voltage	160 VAC (runs with reduced performance)
Motor protection	The pump requires no external motor protection.
Enclosure class	Indoor use only IP44
Temperature class	TF110 to EN 60335-2-51
Inrush current	< 4 A
Insulation class	F
Relative humidity	Max. 95 %
Max. outlet pressure	1.0 MPa (10 bar)
Radio frequency radiation exposure	-6 dB CE/EN55014-1, CE/EN55014-2
Sound pressure level (LP)	< 25 dB(A)
Pump housing	Electrocoated cast iron
Connection type	G 1, G 1 1/4, G 1 1/2, G 2

Product size

	Max. flow rate (Q) [m^3/h]	Max. head (H) [m]
XX-40	2.7	4.0
XX-60	3.5	6.0
XX-65	3.9	6.5
XX-80	3.9	8.0

Power usage (approximate)

	Min.	Max.
XX-40	3 W	27 W
XX-60	4 W	45 W
XX-65	4 W	60 W
XX-80	4 W	60 W

Liquid temperature

	Max. ambient temperature 55 °C	**Max. ambient temperature 70 °C**
XX-40	2 to 110 °C	2 to 75 °C
XX-60	-10 to +110 °C	-10 to +75 °C
XX-65	-10 to +110 °C	-10 to +75 °C
XX-80	-10 to +110 °C	-10 to +75 °C

Inlet pressure

Liquid temperature [°C]	**Min. inlet pressure [bar]**
75	0.05
95	0.5
110	1.08

Related information

2.5.1 Nameplate

13. Disposing of the product

This product or parts of it must be disposed of in an environmentally sound way.

1. Use the public or private waste collection service.
2. If this is not possible, contact the nearest Grundfos company or service workshop.
3. Dispose of the waste battery through the national collective schemes. If in doubt, contact your local Grundfos company.



The crossed-out wheelie bin symbol on a product means that it must be disposed of separately from household waste. When a product marked with this symbol reaches its end of life, take it to a collection point designated by the local waste disposal authorities. The separate collection and recycling of such products will help protect the environment and human health.

See also end-of-life information at *www.grundfos.com/product-recycling*.

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Argentina
Bombas GRUNDFOS de Argentina S.A.
Ruta Panamericana km. 37.500industin
1619 - Garín Pcia. de B.A.
Tel.: +54-3327 414 444
Fax: +54-3327 45 3190

Australia
GRUNDFOS Pumps Pty. Ltd.
P.O. Box 2040
Regency Park
South Australia 5942
Tel.: +61-8-8461-4611
Fax: +61-8-8340-0155

Austria
GRUNDFOS Pumpen Vertrieb Ges.m.b.H.
Grundfosstraße 2
A-5082 Grödig/Salzburg
Tel.: +43-6246-883-0
Fax: +43-6246-883-30

Belgium
N.V. GRUNDFOS Bellux S.A.
Boomsesteenweg 81-83
B-2630 Aartselaar
Tel.: +32-3-870 7300
Fax: +32-3-870 7301

Bosnia and Herzegovina
GRUNDFOS Sarajevo
Zmaja od Bosne 7-7A
BiH-71000 Sarajevo
Tel.: +387 33 592 480
Fax: +387 33 590 465
www.ba.grundfos.com
E-mail: grundfos@bih.net.ba

Brazil
BOMBAS GRUNDFOS DO BRASIL
Av. Humberto de Alencar Castelo Branco, 630
CEP 09850 - 300
São Bernardo do Campo - SP
Tel.: +55-11 4393 5533
Fax: +55-11 4343 5015

Bulgaria
Grundfos Bulgaria EOOD
Slatina District
Iztochna Tangenta street no. 100
BG - 1592 Sofia
Tel.: +359 2 49 22 200
Fax: +359 2 49 22 201
E-mail: bulgaria@grundfos.bg

Canada
GRUNDFOS Canada inc.
2941 Brighton Road
Oakville, Ontario
L6H 6C9
Tel.: +1-905 829 9533
Fax: +1-905 829 9512

China
GRUNDFOS Pumps (Shanghai) Co. Ltd.
10F The Hub, No. 33 Suhong Road
Minhang District
Shanghai 201106 PRC
Tel.: +86 21 612 252 22
Fax: +86 21 612 253 33

Colombia
GRUNDFOS Colombia S.A.S.
Km 1.5 vía Siberia-Cota Conj. Potrero Chico,
Parque Empresarial Arcos de Cota Bod. 1A.
Cota, Cundinamarca
Tel.: +57(1)-2913444
Fax: +57(1)-8764586

Croatia
GRUNDFOS CROATIA d.o.o.
Buzinski prilaz 38, Buzin
HR-10010 Zagreb
Tel.: +385 1 6595 400
Fax: +385 1 6595 499
www.hr.grundfos.com

Czech Republic
GRUNDFOS Sales Czechia and Slovakia s.r.o.
Čajkovského 21
779 00 Olomouc
Tel.: +420-585-716 111

Denmark
GRUNDFOS DK A/S
Martin Bachs Vej 3
DK-8850 Bjerringbro
Tel.: +45-87 50 50 50
Fax: +45-87 50 51 51
E-mail: info_GDK@grundfos.com
www.grundfos.com/DK

Estonia
GRUNDFOS Pumps Eesti OÜ
Peterburi tee 92G
11415 Tallinn
Tel.: + 372 606 1690
Fax: + 372 606 1691

Finland
OY GRUNDFOS Pumput AB
Trukkikuja 1
FI-01360 Vantaa
Tel.: +358-(0) 207 889 500

France
Pompes GRUNDFOS Distribution S.A.
Parc d'Activités de Chesnes
57, rue de Malacombe
F-38290 St. Quentin Fallavier (Lyon)
Tel.: +33-4 74 82 15 15
Fax: +33-4 74 94 10 51

Germany
GRUNDFOS GMBH
Schlüterstr. 33
40699 Erkrath
Tel.: +49-(0) 211 929 69-0
Fax: +49-(0) 211 929 69-3799
E-mail: infoservice@grundfos.de
Service in Deutschland:
kundendienst@grundfos.de

Greece
GRUNDFOS Hellas A.E.B.E.
20th km. Athinon-Markopoulou Av.
P.O. Box 71
GR-19002 Peania
Tel.: +0030-210-66 83 400
Fax: +0030-210-66 46 273

Hong Kong
GRUNDFOS Pumps (Hong Kong) Ltd.
Unit 1, Ground floor, Siu Wai industrial Centre
29-33 Wing Hong Street & 68 King Lam Street, Cheung Sha Wan
Kowloon
Tel.: +852-27861706 / 27861741
Fax: +852-27858664

Hungary
GRUNDFOS South East Europe Kft.
Tópark u. 8
H-2045 Törökbálint
Tel.: +36-23 511 110
Fax: +36-23 511 111

India
GRUNDFOS Pumps India Private Limited
118 Old Mahabalipuram Road
Thoraipakkam
Chennai 600 097
Tel.: +91-44 2496 6800

Indonesia
PT GRUNDFOS Pompa
Graha intirub Lt. 2 & 3
Jln. Cililitan Besar No.454. Makasar,
Jakarta Timur
ID-Jakarta 13650
Tel.: +62 21-469-51900
Fax: +62 21-460 6910 / 460 6901

Ireland
GRUNDFOS (Ireland) Ltd.
Unit A, Merrywell Business Park
Ballymount Road Lower
Dublin 12
Tel.: +353-1-4089 800
Fax: +353-1-4089 830

Italy
GRUNDFOS Pompe Italia S.r.l.
Via Gran Sasso 4
I-20060 Truccazzano (Milano)
Tel.: +39-02-95838112
Fax: +39-02-95309290 / 95838461

Japan
GRUNDFOS Pumps K.K.
1-2-3, Shin-Miyakoda, Kita-ku
Hamamatsu
431-2103 Japan
Tel.: +81 53 428 4760
Fax: +81 53 428 5005

Kazakhstan
Grundfos Kazakhstan LLP
7' Kyz-Zhibek Str., Kok-Tobe micr.
KZ-050020 Almaty Kazakhstan
Tel.: +7 (727) 227-98-55/56

Korea
GRUNDFOS Pumps Korea Ltd.
6th Floor, Aju Building 679-5
Yeoksam-dong, Kangnam-ku, 135-916
Seoul, Korea
Tel.: +82-2-5317 600
Fax: +82-2-5633 725

Latvia
SIA GRUNDFOS Pumps Latvia
Deglava biznesa centrs
Augusta Deglava ielā 60
LV-1035, Rīga,
Tel.: + 371 714 9640, 7 149 641
Fax: + 371 914 9646

Lithuania
GRUNDFOS Pumps UAB
Smolensko g. 6
LT-03201 Vilnius
Tel.: + 370 52 395 430
Fax: + 370 52 395 431

Malaysia
GRUNDFOS Pumps Sdn. Bhd.
7 Jalan Peguam U1/25
Glenmarie industrial Park
40150 Shah Alam, Selangor
Tel.: +60-3-5569 2922
Fax: +60-3-5569 2866

Mexico
Bombas GRUNDFOS de México
S.A. de C.V.
Boulevard TLC No. 15
Parque industrial Stiva Aeropuerto
Apodaca, N.L. 66600
Tel.: +52-81-8144 4000
Fax: +52-81-8144 4010

Netherlands
GRUNDFOS Netherlands
Veluwezoom 35
1326 AE Almere
Postbus 22015
1302 CA ALMERE
Tel.: +31-88-478 6336
Fax: +31-88-478 6332
E-mail: info_gnl@grundfos.com

New Zealand
GRUNDFOS Pumps NZ Ltd.
17 Beatrice Tinsley Crescent
North Harbour Industrial Estate
Albany, Auckland
Tel.: +64-9-415 3240
Fax: +64-9-415 3250

Norway
GRUNDFOS Pumper A/S
Strømsveien 344
Postboks 235, Leirdal
N-1011 Oslo
Tel.: +47-22 90 47 00
Fax: +47-22 32 21 50

Poland
GRUNDFOS Pompy Sp. z o.o.
ul. Klonowa 23
Baranowo k. Poznania
PL-62-081 Przeźmierowo
Tel.: (+48-61) 650 13 00
Fax: (+48-61) 650 13 50

Portugal
Bombas GRUNDFOS Portugal, S.A.
Rua Calvet de Magalhães, 241
Apartado 1079
P-2770-153 Paço de Arcos
Tel.: +351-21-440 76 00
Fax: +351-21-440 76 90

Romania
GRUNDFOS Pompe România SRL
S-PARK BUSINESS CENTER, Clădirea A2, etaj 2
Str. Tipografilor, Nr. 11-15, Sector 1, Cod 013714
Bucuresti, Romania
Tel.: 004 021 2004 100
E-mail: romania@grundfos.ro

Serbia
Grundfos Srbija d.o.o.
Omladinskih brigada 90b
11070 Novi Beograd
Tel.: +381 11 2258 740
Fax: +381 11 2281 769
www.rs.grundfos.com

Singapore
GRUNDFOS (Singapore) Pte. Ltd.
25 Jalan Tukang
Singapore 619264
Tel.: +65-6681 9688
Faxax: +65-6681 9689

Slovakia
GRUNDFOS s.r.o.
Prievozská 4D 821 09 BRATISLAVA
Tel.: +421 2 5020 1426
sk.grundfos.com

Slovenia
GRUNDFOS LJUBLJANA, d.o.o.
Leskoškova 9e, 1122 Ljubljana
Tel.: +386 (0) 1 568 06 10
Fax: +386 (0)1 568 06 19
E-mail: tehnika-si@grundfos.com

South Africa
GRUNDFOS (PTY) LTD
16 Lascelles Drive, Meadowbrook Estate
1609 Germiston, Johannesburg
Tel.: (+27) 10 248 6000
Fax: (+27) 10 248 6002
E-mail: lgradidge@grundfos.com

Spain
Bombas GRUNDFOS España S.A.
Camino de la Fuentecilla, s/n
E-28110 Algete (Madrid)
Tel.: +34-91-848 8800
Fax: +34-91-628 0465

Sweden
GRUNDFOS AB
Box 333 (Lunnagårdsgatan 6)
431 24 Mölndal
Tel.: +46 31 332 23 000
Fax: +46 31 331 94 60

Switzerland
GRUNDFOS Pumpen AG
Bruggacherstrasse 10
CH-8117 Fällanden/ZH
Tel.: +41-44-806 8111
Fax: +41-44-806 8115

Taiwan
GRUNDFOS Pumps (Taiwan) Ltd.
7 Floor, 219 Min-Chuan Road
Taichung, Taiwan, R.O.C.
Tel.: +886-4-2305 0868
Fax: +886-4-2305 0878

Thailand
GRUNDFOS (Thailand) Ltd.
92 Chaloem Phrakiat Rama 9 Road
Dokmai, Pravej, Bangkok 10250
Tel.: +66-2-725 8999
Fax: +66-2-725 8998

Turkey
GRUNDFOS POMPA San. ve Tic. Ltd. Sti.
Gebze Organize Sanayi Bölgesi
Ihsan dede Caddesi
2. yol 200. Sokak No. 204
41490 Gebze/ Kocaeli
Tel.: +90 - 262-679 7979
Fax: +90 - 262-679 7905
E-mail: satis@grundfos.com

Ukraine
ТОВ "ГРУНДФОС УКРАЇНА"
Бізнес Центр Європа
Столичне шосе, 103
м. Київ, 03131, Україна
Tel.: (+38 044) 237 04 00
Fax: (+38 044) 237 04 01
E-mail: ukraine@grundfos.com

United Arab Emirates
GRUNDFOS Gulf Distribution
P.O. Box 16768
Jebel Ali Free Zone, Dubai
Tel.: +971 4 8815 166
Fax: +971 4 8815 136

United Kingdom
GRUNDFOS Pumps Ltd.
Grovebury Road
Leighton Buzzard/Beds. LU7 4TL
Tel.: +44-1525-850000
Fax: +44-1525-850011

U.S.A.
Global Headquarters for WU
856 Koomey Road
Brookshire, Texas 77423 USA
Phone: +1-630-236-5500

Uzbekistan
Grundfos Tashkent, Uzbekistan
The Representative Office of Grundfos Kazakhstan in Uzbekistan
38a, Oybek street, Tashkent
Tel.: (+998) 71 150 3290 / 71 150 3291
Fax: (+998) 71 150 3292

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